viprinet®   REMOTE ASSISTANCE QUOTA ACTIVATION

Remote assistance quotas are not bound to a device but to a person/an enterprise. Before activating a quota, you must either register for, or, in case you already are registered, login to your account with the Viprinet support service. Please visit our support service at https://license.vipri.net/support/index.php and follow these steps:

Viprinet Support Service

You need to be logged in to use this interface. Login or create an account.

Support Account Login

Account ID:	15321295	This is your randomly generated Account ID, please write it down somewhere
Account PIN:		Enter a PIN consisting of four digits
Verify PIN:		Enter PIN from above to verify
Name / Company:		
Address:		
Country:	Select Country	
Contact Name:		optional
Contact Phone No:		optional

Create

Support Account Login

Account ID:	35930210	Account created, please log in
Account PIN:		

Login   or Create Account

Viprinet Support Service

Account information:

Support ID:	35930210 (logout)
Name / Company:	Testing
Address:	Musterstraße 12 34567 Dingshausen
Country:	GERMANY
Contact Name:	
Contact Phone:	
Time Contingent Left:	0 min

Register a new Certificate:

License Key:		XXXX-XXXX-XXXX-XXXX

Register

I. Registration

1. At the support service website, click on „create an account".

2. Type in all necessary data.
   „Account ID"   This ID number is generated automatically when opening this website and will act as your personal account ID. Please write it down somewhere.
   „Account PIN"   Type in a 4-digit number. This number will function as password to your support account.

3. Now click on "Create".

4. You will be automatically referred to the login page.

II. Login

1. Type in your 8-digit account ID.

2. Type in your 4-digit account PIN.

3. Click on "Login".

Attention: The note "Account created, please log in" will only be visible the first time after you created your account.

III. Aktivierung Ihres Supportkontingents

1. Please check the data below "Account information" to see whether you are logged in correctly.

2. Now type in the 16-digit license key you received from Viprinet into the box "License key". Please note that the hyphens need to be typed in as well.

3. Click on "Register".

You have now activated your remote assistance quota!
On your next login, you will be able to see how much remote assistance time you have left if you look at "Time Contingent Left". If you decide to buy more remote assistance quotas, please don't forget to activate them as well. Just repeat step III and the remote assistance time you bought will be added to your account.

More Information: www.viprinet.com, info@viprinet.com